

ASI Velare™ BTM Soap Dispenser Troubleshooting Guide

Refer to Owner's Manual and Installation Guide for complete tech specs and details.

CRITICAL: Ensure correct viscosity and pH rated soap is being used in unit and tank is filled

- a. For 0661 series use liquid soap with viscosity in range 100~3000 cP [mPa•s] and pH in range 7 ± 1.5
- b. For 0663 series use foaming soap with viscosity in range 10~100 cP [mPa•s] and pH in range 7 ± 1.5

MAKE SURE:

1. Soap supply tube is properly installed:
 - a. Tube length is only as long as required to reach from dispenser unit to bottom of tank so soap can be used down to minimum level
 - c. Tube has easy path w/o any kinks or tight bends over any component edge
2. All tubes are fitted correctly & fully inserted into the Quick Connectors.
3. Power is on from the circuit breaker to the outlet into which any AC Adapter is plugged. The prime button can also be pressed to insure the unit is receiving power.
4. The switches are "ON" for the mirror icon displays.
5. Nothing is blocking the sensor next to the soap dispenser nozzle.
6. The pump and dispenser head are primed properly until soap is dispensed either manually by pushing the PRIME button located on the unit or by using the remote "Fill" key.
7. If foam dispenser is continuously running, sensor may be obstructed and cleaning is recommended.

Soap dispenser requires priming after soap is added to the tank.